VibeBack.io

One Widget.

Complete Customer Experience.

VibeBack helps businesses understand customers, resolve issues faster, automate repetitive tasks, and deliver exceptional support, all through a single powerful widget. From customer conversations and feedback to support tickets, bug reporting, and task automation, everything starts in one place.



Core Features

AI Agent
Resolve customer requests automatically using intelligent workflows.

AI Chatbot
Provide instant answers using your own documentation and knowledge base.

Customer Feedback
Capture ideas, surveys, feature requests, and customer sentiment.

Live Chat
Engage visitors instantly across multiple communication channels.

HelpDesk
Manage tickets, SLAs, knowledge base, and customer support.

Error Tracking
Identify and prioritize application issues before customers report them.

Developer Tools
Monitor releases, upload source maps, and simplify debugging.

APIs
Integrate VibeBack with your existing applications and business systems.

Calling
Visitors call your team straight from your site. Calls ring in the agent's browser — no numbers, no carrier setup.

Analytics
Page views, sessions, and traffic sources tied to what happened next: a chat, a ticket, a call. No IP addresses stored.

Everything Through One Widget

Instead of deploying separate tools for chat, support, feedback, bug reporting, and self-service, VibeBack brings everything together in a single customizable widget.

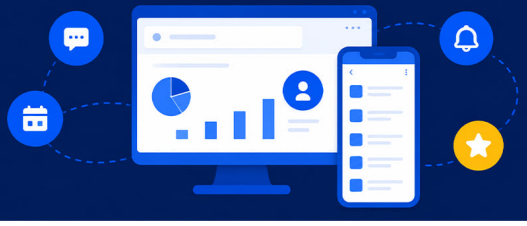
Customers can:

- Chat with AI or human agents
- Report bugs and technical issues
- Submit feedback and feature requests
- Raise support tickets
- Search help articles
- Complete actions using Anybody Here

One widget. One experience. One platform.

Capture Issues. Resolve Faster. Automate Workflows.

VibeBack transforms customer interactions into meaningful actions that improve support, retention, and growth.



Everything Your Team Needs Behind The Scenes

AI-Powered Support Operations
Smart routing, AI assistance, automation, and collaboration tools that help teams work faster.

Sales CRM
Track leads, opportunities, and customer relationships from the same platform.

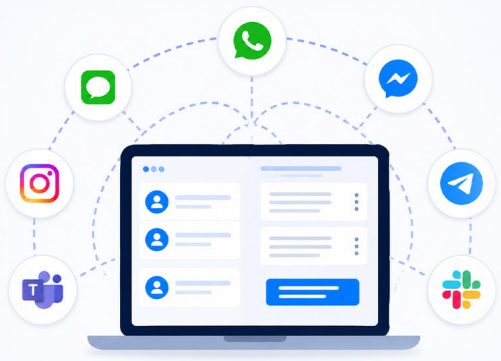
Operations Management
Manage approvals, internal requests, workflows, and business processes.

Knowledge Base
Create self-service resources that empower customers and improve AI responses.

Session Replay & Analytics
See exactly how customers interact with your website and uncover friction points.

Built For Modern Businesses

- Automation & Workflows
- Omnichannel Conversations
- Analytics & Reporting
- Multilingual Support
- Custom Branding
- AI Knowledge Base



Connects With Your Stack

- Messaging channels
- CRM & sales tools
- Developer & engineering tools
- Helpdesk & operations
- Bring the tools you already use together all in one platform.

Why Use Eight Different Tools?

VibeBack combines them all into one connected platform.

VibeBack.io

One Widget. One Workspace. One Platform.
Listen. Support. Automate. Grow.

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